



Greater Texas|Aggieland Credit Union's Core Banking System Upgrade is complete. While you have already received this information, we would like to remind you about what you can expect:

### **DIGITAL BANKING**

# Online Banking & The Mobile App

Logging In. If you currently have one member number, your username and password remain the same, and you are able to log in as usual. If you currently have multiple member numbers, you should use your username and password from your oldest credit union membership to log in to digital banking.

Account Access. If you have multiple memberships, you should now see all accounts under one consolidated profile in online banking. If you are an account holder and you share account access with a joint owner, they are able to see all of the accounts you own under this new, consolidated profile. We do not recommend sharing your login credentials with anyone.

Account Numbers. Accessing your new account numbers is very simple, and can be done within digital banking. Learn more about how to view your account numbers here.

### Member-to-Member Payments, "Pay A Member"

You need to know your payee's new account number to transfer funds to another Greater Texas|Aggieland member.

#### **eStatements**

All transactions from May 27 through May 31 will be reported on your June statement (issued at the beginning of July). As always, this data is also available with online and mobile banking.

## **DIRECT DEPOSITS**

You should see your direct deposits as normal. There is nothing you need to do.

# **DEBIT & CREDIT CARDS**

Your Visa debit and credit card numbers did not change.

## **ELECTRONIC DEPOSITS & WITHDRAWALS (ACH)**

Going forward, please use your new account number(s) for any newly established ACH deposits or withdrawals. Any recurring, electronic ACH (Automatic Clearing House) deposits or withdrawals you may have set up using your previous account number(s) will continue to deposit/withdrawal to/from of your designated account(s).

These are exciting times for Greater Texas|Aggieland Credit Union. We look forward to the improvements of our new Core Banking System, including enhanced security, faster member service, efficiencies to our internal processes, and more. Should you have any questions or concerns, please contact us or visit attou.org/core to learn more about the Core Banking System Upgrade.



**MAY 27-29** GTFCU.org/core







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