GREAT NEWS!



A PUBLICATION FOR GREATER TEXAS | AGGIELAND CREDIT UNION MEMBERS

QUARTER 2 | 2023

President's Message

Greater Texas | Aggieland Credit Union's Core Banking Systems Upgrade project is well-underway! Your credit union's front-line and back-office teams are pushing this 18-month project into its final stages, and we are so excited that it is almost time to go live with the new system.

So, why are we upgrading our core banking system? The current system, launched in the 1980's, no longer supports members' evergrowing demands for top tier digital, contact center, and in-branch service experiences. Our new core banking system will establish a more secure and reliable technology foundation for future service and delivery enhancements. What was once a cumbersome disjointed experience will become a fully-integrated, easy-to-use information hub, as our outstanding employee team will be able to view members' relationships through a 360-degree lens, providing a better experience for members and employees alike while gaining much-needed operational efficiencies.

You can visit GTFCU.org/Core for all the latest news around this pivotal credit union project. These are transformational times for Greater Texas Aggieland Credit Union and our members. I look forward to the completion of this much needed upgrade so we can provide you with the greatest banking experience possible for years to come!

Thank you for your continued membership,

Baker

Howard N. Baker II President, Chief Executive Officer Greater Texas | Aggieland Credit Union

Protect Yourself from Fraud

How To Avoid Cryptocurrency Scams



Scammers are always finding new ways to steal your money using cryptocurrency. To steer clear of a crypto con, here are some things to know.

- Only scammers demand payment in cryptocurrency. No legitimate business is going to demand you send cryptocurrency in advance – not to buy something, and not to protect your money. That's always a scam.
- Only scammers will guarantee profits or big returns. Don't trust people who promise you can quickly and easily make money in the crypto markets. Especially if it is a celebrity or an "investment manager" contacts you out of the blue. And there's nothing "low risk" about cryptocurrency investments

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Greater Good SPOTLIGHT

CY-HOPE

Backpack Buddies Program

Houston Greater Good volunteers helped with the Cy-Hope Backpack Buddies Program to provide food for needy school children in February 2023. To prevent childhood hunger and to provide each child the opportunity to succeed in school and life, children are given a bag with food that will help sustain them through the weekends when school food is not accessible. Cy-Hope brings needs and solutions together, bringing hope to at-risk children so they will grow into educated and productive citizens. Greater Texas Aggieland Credit Union supports the vision at Cy-Hope to rally the entire community: businesses, education, churches, civic organizations, hospitals, and individual volunteers to advance the goal of making life better for kids in our community.

(PROTECT YOURSELF FROM FRAUD, CONTINUED)

Never mix online dating and investment advice. If you meet someone on a dating site or app, and they want to show you how to invest in crypto, or asks you to send them crypto, that's a scam

BUSINESS, GOVERNMENT, AND JOB IMPERSONATORS SCAMS

In a business, government, or job impersonator scam, the scammer pretends to be someone you trust to convince you to send them money by buying and sending cryptocurrency. No legitimate business or government will ever email, text, or

message you on social media to ask for money. And they will never demand that you buy or pay with cryptocurren<u>cy.</u>

Never click on a link from an unexpected text, email, or social media message, even if it seems to come from a company you know.

Don't pay anyone who contacts you unexpectedly, demanding payment with cryptocurrency.

Never pay a fee to get a job. If someone asks you to pay upfront for a job or says to buy cryptocurrency as part of your job, it's a scam.

SPOT CRYPTO-RELATED SCAMS

Scammers are using some tried and true scam tactics - only now they're demanding payment in cryptocurrency. Investment scams are one of the top ways scammers trick you into buying cryptocurrency and sending it on to scammers. But scammers are also impersonating businesses, government agencies, and a love interest, among other tactics.

Before you invest in crypto, search online for the name of the company or person and the cryptocurrency name, plus words like "review," "scam," or "complaint." See what others are saying. And read more about other common investment scams.

Report fraud and other suspicious activity involving cryptocurrency to the FTC at: <u>ReportFraud.ftc.gov</u>

https://consumer.ftc.gov/articles/what-know-about-cryptocurrency-and-scams

Upcoming Holidays

CLOSURE ALERT

All credit union offices will be closed in observance of the following holidays. But fret notonline and mobile banking are here for your 24/7!

Good Friday FRIDAY, APRIL 7TH

Easter Saturday SATURDAY, APRIL 8TH

Memorial Day MONDAY, MAY 29TH

Junteenth MONDAY, JUNE 19TH

Find a complete list of holiday closings here: gtfcu.org/holidays

FEE SCHEDULE Effective May 1, 2023

| ATM/Debit Card Fees: | |
|--|--------------------------------------|
| Expedited Card Delivery (2-Day/Next Day) | \$15.00/\$35.00 card |
| | 1% of purchase amount |
| International Rush Delivery | TBD/quote upon request |
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| Credit Card Fees: | |
| Expedited Card Delivery (2-Day/Next Day) | \$15.00/\$35.00 card |
| Cash Advance (fee min. \$2.00 and max. \$30.00) | 1% of total advance |
| Foreign Currency Transaction | 1% of purchase amount |
| International Rush Delivery | TBD/quote upon request |
| Late Payment | \$30.00/payment |
| Cife Coul Free | |
| Gift Card Fees: | ¢0.00./ |
| Card Purchase | \$2.00/card \$25.00/card |
| Lost/Stolen Replacement | \$10.00/\$35.00 card |
| Replacement Shipping (First Class/Rush) Monthly Maintenance Fee After 12 Months Non-usage | \$5.00/month |
| Moniny Maintenance ree Aner 12 Monins Non-usage | φο.οογ ποππ |
| Share (Savings) / Share Draft (Checking) Fees: | |
| Close Account Within 6 Months of Opening | \$5.00/account |
| Check Copy (2 free per month) | \$2.00/copy |
| Check Printing | Price varies |
| Inactive Account (after 12 months with balance < \$100) | \$5.00/month |
| Overdraft Privilege Pay (ODP) | \$27.00/event |
| Returned/NSF/Overdrawn/Clearing Item | \$27.00/event |
| Stop Payment Request (Check or ACH) | \$27.00/request |
| Temporary Checks | \$1.00/4 checks |
| Laws France | |
| Loan Fees: | \$10.00/payment |
| External Account Payment by Phone (staff involvement) | 5% of payment |
| Indirect Loan Late Payment Loan Late Payment | 20% of interest owed |
| Loan Payment Transfer by Phone (staffinvolvement) | \$5.00/payment |
| Skip-a-Pay (max. of 2 per loan per calendar year) | \$25.00/request |
| | |
| Miscellaneous Fees: | |
| Account Reconcilement/Research (Pro-rated - 1 hour min.) | \$20.00/hour |
| Account Statement Copy | \$2.00/statement |
| Cashier's Check (payable to other than member) | \$3.00/check |
| Early Withdrawal on Christmas Club Account | \$10.00/withdrawal |
| | \$20/purchase \$10/sellback |
| Garnishment/Levy | \$50.00/event |
| Immigration Correspondence | \$25.00/letter |
| Invalid Account Address | \$5.00/month |
| Letter of Credit | \$25.00/letter |
| Money Orders | \$1.00/money order |
| Non-Member Check Cashing On-Us Collection Item | \$5.00/check |
| | \$5.00/draft |
| Outgoing Domestic Wire Transfer Third Party Draft Collection – Domestic or Foreign Currency | \$15.00/transaction \$10.00/draft |
| | |
| Safe Deposit Box Fees: | |
| Drill Safe Deposit Box | Varies by request |
| | \$10.00/kay |

\$10.00/key Replace Safe Deposit Box Key Annual Safe Deposit Box Rent

• 3 X 5: \$30/year • 3 X 10: \$40/year • 5 X 10: \$50/year • 10 X 10: \$70/year

CORE BANKING SYSTEM UPGRADE

UPDATE YOUR EMAIL

Make sure your email address is current to stay up to date with the exciting changes coming to Greater Texas | Aggieland Credit Union!



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